



CHICO OFFICE
1398 Ridgewood Dr
Chico, CA 95973
(530) 343-0727
Fax (530) 894-3186

REDDING OFFICE
1647 Hartnell Ave, Ste 11
Redding, CA 96002
(530) 226-0120
Fax (530) 894-3186
www.homeandhealthcaremgmt.com

<DATE>

<BENE FIRST NAME> <BENE LAST NAME>
C/O <LEGAL REPRESENTATIVE>
<STREET ADDRESS>
<CITY>, CA <ZIP>

Dear <BENE FIRST NAME> <BENE LAST NAME>,

HCBA Application Received

The purpose of this notice is to inform you that Home & Health Care Management has received your application for the Home and Community Based Alternatives (HCBA) waiver program on <SCREENING DATE>. Please note that you have been placed on the HCBA waitlist. Additional information on the waitlist is explained in the **Waitlist Explained** section below.

CALAIM Enhanced Care Management/Community Support Program

While you are on the wait list for the HCBA Waiver program, there is an opportunity for you to receive alternative assistance through another MediCal program known as CalAIM. This program has two components. One is known as *Enhanced Case Management (ECM)*, and the other known as *Community Supports (CS)*. These programs are paid for by your health plan that is associated with MediCal. The following health plans Anthem Blue Cross, California Health and Wellness, Partnership Health Plan of California, Kaiser Permanente, Health Plan of San Joaquin, Aetna Better Health of California, Health Net Community Solutions Inc, Molina Healthcare of California, are included. Home & Health Care Management is partnering with these health plans to provide these additional services. Community Supports can assist you with receiving prepackaged food, additional personal care services beyond IHSS, housing, transportation, asthma remediation among other services. Enhanced Care Management can assist you in finding a new Primary Medical doctor, manage a new diagnosis, and connect with community resources among other services.

We know that being placed on a wait list can be a stressful time, and hope you take advantage of these other services to assist you and or your family. Please expect a call from one of our ECM/CS staff to answer any questions you may have regarding Enhanced Care Management and/or Community Supports and to complete an application and consents for these programs. If we have not contacted you yet, and are interested in finding out more about these services, you can also call us at 530-343-0727 or our toll-free number of 800-400-0727 and ask for the



CHICO OFFICE
1398 Ridgewood Dr
Chico, CA 95973
(530) 343-0727
Fax (530) 894-3186

REDDING OFFICE
1647 Hartnell Ave, Ste 11
Redding, CA 96002
(530) 226-0120
Fax (530) 894-3186
www.homeandhealthcaremgmt.com

ECM/CS intake department. You may also send us an email to:

info@homeandhealthcaremgmt.com or

Send a fax to 530-894-3186 or

Send a letter to 1398 Ridgewood Drive, Chico, California 95973 ATTN: ECM/CS Program

WAITLIST EXPLAINED:

On July 12, 2023, HCBA Waiver Agencies (WA) were notified by the Department of Health Care Services (DHCS) that the HCBA Waiver program was approaching its maximum capacity of 8,974 for the current waiver year. Enrollment into the HCBA Waiver is limited to the maximum number of members served at any point during the year. Once this capacity is reached, DHCS must immediately implement a waitlist and can only process new enrollments as waiver slots become available.

DHCS released the HCBA Policy Letter 23-002 which provides guidance on the release of HCBA Waiver slots. This policy letter can be found on the DHCS website <https://www.dhcs.ca.gov/services/ltc/Pages/HCBA-Policies.aspx>. DHCS will release HCBA waiver waitlist slots per the policy set forth below.

HCBA Waiver eligible applicants on the waitlist will be assigned available waiver slots in the following order:

- a) Individuals transitioning to the Waiver from similar HCBS waivers
 - i. Individuals must be transitioning because their skilled care needs and Level of Care (LOC) can no longer be met, and the beneficiary requires access to HCBA Waiver services.
- b) Individuals under 21 years of age, prioritized as follows:
 - i. Individuals imminently aging out of EPSDT, or who aged out of EPSDT within the previous 6 months, who have or had been receiving Private Duty Nursing (PDN) at the time they aged out of EPSDT.
 - ii. Individuals that require Institutional-Deeming to access Medi-Cal.
 - iii. Individuals under 21 years of age who do not meet criteria listed in above in i) or ii)
- c) Individuals who have been residing in a skilled nursing or acute care facility for at least 60 days at the time the HCBA Waiver application is submitted to a WA, or DHCS in areas where there is no WA.
- d) Individuals residing in the community at the time of submission of the HCBA Waiver application and/or who do not meet the Reserve Capacity criteria above in a), b), or c).



CHICO OFFICE
1398 Ridgewood Dr
Chico, CA 95973
(530) 343-0727
Fax (530) 894-3186

REDDING OFFICE
1647 Hartnell Ave, Ste 11
Redding, CA 96002
(530) 226-0120
Fax (530) 894-3186

www.homeandhealthcaremgmt.com

Waiver applicants who do not meet the Reserve Capacity eligibility criteria are processed and enrolled on a first-come, first-served basis.

Tight timeframes for Waiver applicants once notification of availability of an open slot

Within 60 days of the date DHCS notifies WAs of an available slot, an applicant must schedule and complete an evaluation, or assessment, with the WA, or DHCS in areas where there is no WA, to determine eligibility for enrollment. If this evaluation is not completed within 60 days, or if the applicant declines waiver services, then the WA, or DHCS if there is no WA, must send a Notice of Action (NOA) to the applicant and the applicant must be removed from the waitlist.

Once DHCS notifies Waiver Agencies of available slots, Waiver Agencies must submit required information within the timeframes below. If a complete enrollment packet is not received by the 90th day, or if the applicant is found ineligible to enroll, DHCS will release the slot to the next applicant on the statewide waitlist. Anyone who submitted an HCBA waiver application will have their application placed on the waitlist and will have their application processed when DHCS releases a slot for that individual.

Assisted Living Waiver Program: Any individuals who are interested in Assisted Living Waiver Program, (ALWP) please go to our website www.homeandhealthcaremgmt.com click on services and go to the Assisted Living Waiver section and fill out that application and submit it to the address noted on that application. This program has a similar wait list.

Moving or Hospitalized or Changed your Contact information?

It is extremely important that if you have moved to a new location, have been hospitalized, changed your phone number, email or address that you notify our agency. You can send us that updated information via an email to info@homeandhealthcaremgmt.com or send a fax to 530-894-3186 or send a letter to 1398 Ridgewood Drive, Chico, California 95973 ATTN: HCBA Program wait list.

Sincerely,

HCBA/ALWP and ECM/CS Administrative Staff